



SMP 365 AI Disclosure Statement

Effective Date: 9 May 2026

This AI Disclosure Statement applies to AI-assisted functionality made available within SMP 365 software systems and services provided by SMP 365 SAAS Pty Ltd.

This statement applies to systems including ICAM + AI Assisted Investigations, Incident Management, Risk Management, LMS, Contractor Management, Permit to Work, Environmental Management System (EMS), Dashboards & Analytics, and Safety Mobile Applications.

1. Use of Artificial Intelligence Services

Certain SMP 365 systems may utilise optional artificial intelligence technologies and Microsoft Azure AI services including Azure OpenAI, Azure AI Speech Services, Azure Document Intelligence, Azure Cognitive Services, and Microsoft AI technologies.

AI-assisted functionality may support investigation assistance, evidence analysis, transcription services, summarisation, operational insights, report drafting assistance, workflow recommendations, and corrective action suggestions.

2. AI Outputs Are Assistive Only

AI-generated outputs are intended solely as operational assistance tools.

AI outputs: • are assistive only

- do not replace competent professional judgement
- are not guaranteed to be accurate
- may contain inaccuracies or omissions
- may produce incomplete or incorrect interpretations
- may generate inconsistent results

Human review, verification, and professional assessment is always required before relying on AI-generated outputs.

3. No Legal or Compliance Advice

AI-generated outputs provided through SMP 365 systems do not constitute legal advice, regulatory advice, compliance certification, or guaranteed compliance outcomes.

Customers remain solely responsible for workplace safety decisions, investigation conclusions, operational implementation, permit approvals, corrective actions, and verification of all outputs.

4. Customer Responsibility

Customers acknowledge and accept that AI outputs must be independently reviewed and that investigations require competent human oversight.

SMP 365 software is designed to support operational workflows and investigations, not replace human decision-making.

5. Data Processing & AI Services

Where enabled by the customer, uploaded content and operational information may be processed using Microsoft Azure AI services configured within the customer environment or authorised SMP 365 infrastructure.

This may include transcription processing, document analysis, language processing, summarisation, and AI-assisted evidence analysis.

6. No Warranty for AI Outputs

To the maximum extent permitted by law, SMP 365 makes no warranty that AI-generated outputs will be accurate, complete, error free, or satisfy legal or regulatory requirements.

AI-generated outputs should always be treated as draft assistance material only.

7. Microsoft AI Services

SMP 365 AI-assisted functionality may rely on Microsoft Azure AI technologies and related Microsoft cloud services. Availability and performance may be affected by Microsoft service availability, customer configuration, licensing status, and uploaded data quality.

8. Changes to This Statement

SMP 365 may update this AI Disclosure Statement periodically to reflect platform changes, legal updates, Microsoft platform updates, and operational requirements.

9. Contact Information

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